How to *Release a Shackle* with the *eKEY® App*

Keybox ➡️ Device ⬇️	iBox BT LE	iBox BT	iBox
Android™	[No additional hardware required]	[No additional hardware required]	[Supra Fob required]
Apple® (4s and Newer)	[No additional hardware required]	[Supra Fob required]	[Supra Fob required]
Apple (4 and 3GS)	[Supra Fob required]	[Supra Fob required]	[Supra Fob required]
BlackBerry®	[No additional hardware required]	[No additional hardware required]	[Supra Fob required]

Click on the link that corresponds to the phone and keybox.
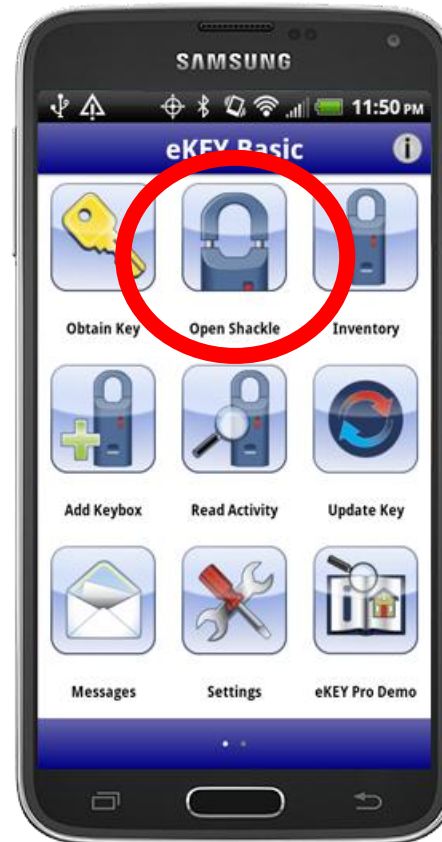
How to *Release a Shackle* using Bluetooth®

Android™
Apple® *(4s and newer)*
BlackBerry®

1.	Select **Open Shackle**.
2.	Enter the shackle code.
3.	Select a reason and follow the prompts.
4.	Select **Begin**.
5.	Press up on the bottom of the keybox to turn on Bluetooth®.
6.	After the shackle releases, push down on the shackle, then pull.

1. Select Open Shackle.

How to *Release a Shackle* using Bluetooth

2. Enter the shackle code.

Android
Apple *(4s and newer)*
BlackBerry

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Open Shackle ⓘ

Shackle Code

Please enter your shackle code.

Reason   Select a reason

✓ Add to Inventory?

1	2	3
4	5	6
7	8	9
←	0	Clear

Supra
United Technologies

How to *Release a Shackle* using Bluetooth

3. Select a reason.

Android
Apple *(4s and newer)*
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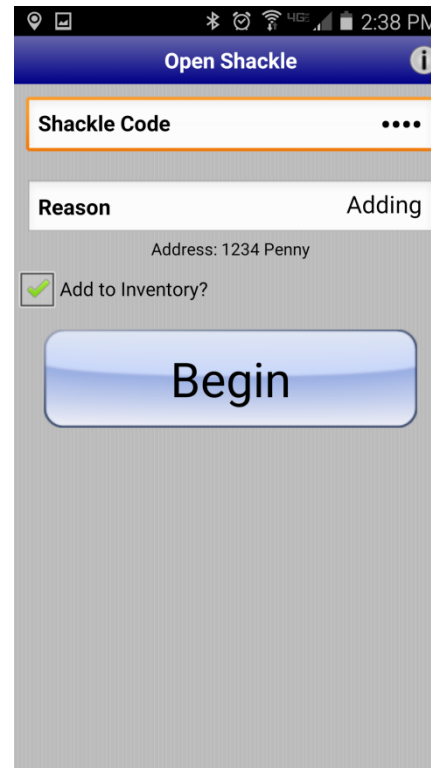# How to *Release a Shackle* using Bluetooth

Android
Apple *(4s and newer)*
BlackBerry

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4. Select **Begin**.

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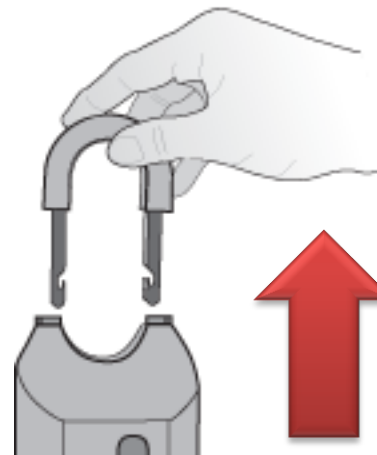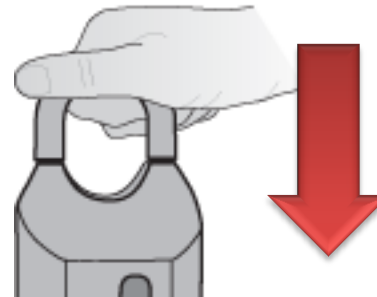
How to *Release a Shackle* using Bluetooth

Android
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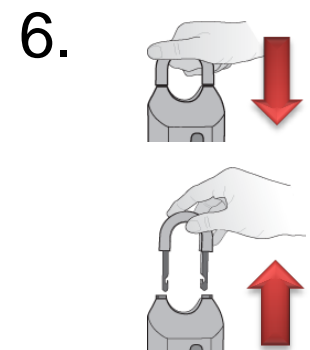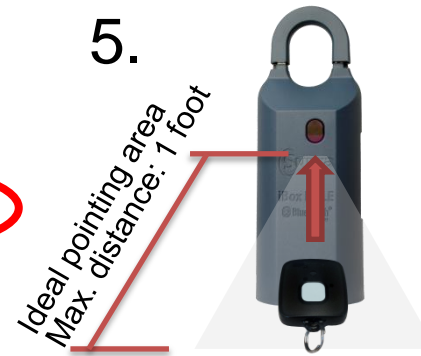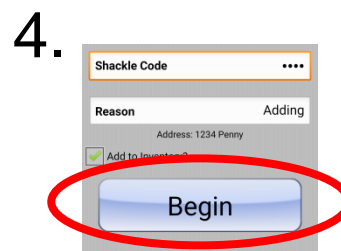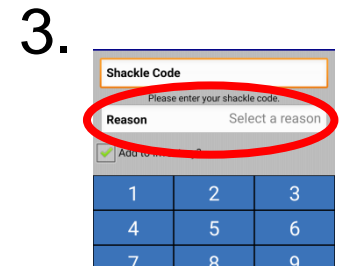|	
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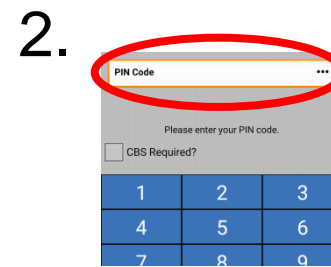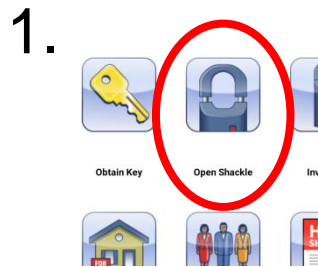6. Push down on the shackle, then up to remove.

How to *Release a Shackle*
using a Supra® Fob

Pair the Fob
1. Read and follow the manufacturer's instructions on *How to pair devices* for your specific phone or tablet.
2. Select the fob name to pair (example: SUPRA-KBS8).

Tip: *On some phones, the first time a keybox is accessed the pairing alert pops up to accept the pairing. Enter 0000 or 1234 for the passcode.*

1.	Select **Open Shackle**.
2.	Enter the shackle code.
3.	Select a reason and follow the prompts.
4.	Select **Begin**.
5.	Press the button to turn on the fob and point it at the keybox.
6.	After the shackle releases, push down on the shackle, then pull.

1.

Obtain Key   Open Shackle   Inve

2.

PIN Code   ...

Please enter your PIN code.

CBS Required?

1	2	3
4	5	6
7	8	9

3.

Shackle Code

Please enter your shackle code.

Reason   Select a reason

Add to In

1	2	3
4	5	6
7	8	9

4.

Shackle Code   ....

Reason   Adding

Address: 1234 Penny

Add to Inventory?

Begin

5.

Ideal pointing area
Max. distance: 1 foot

6.

For the latest information, visit us at *www.supraekey.com* and select the **Customer Support** tab.

For more information on compatible phones and tablets, select the ***Compatible eKEY Devices List*** button on the *www.supraekey.com* home page.